

Welcome to Clutter to Cash!

Your friendly guide to pickup, billing, consignment, and payout

Thank you for choosing Clutter to Cash. We appreciate the opportunity to help clear your space and find new homes for your items. This guide explains what to expect from the time your booking is confirmed through to your final consignment payout.

50 / 50

standard consignment split

12 WEEKS

typical complete timeline

30 minutes

billing starts before arrival

Pickup and billing

Once your booking has been confirmed with one of our dispatch agents, you will receive a scheduled pickup date and arrival window.

On your appointment day, a Clutter to Cash truck and crew will arrive to collect your items. Billing begins 30 minutes before the truck arrives at your location and ends once the truck has been fully unloaded and is empty of your items.

The final bill is based on the actual time required. Estimates may change depending on access, item volume, loading conditions, travel time, sorting, and unloading.

Payment for labour and trucking

Your deposit is credited toward your final invoice. Previously discussed mileage, recycling, disposal, or additional service charges will also be included when applicable.

Labour and trucking charges are payable on the day of service unless an alternative payment date has been agreed upon in advance. Your applicable rates are shown in the quote or service information provided with your booking.

What happens next

1

booking confirmed

2

pickup and sorting

3

items marketed

4

summary and payout

How your consignment works

Clear expectations, careful handling, and the best reasonable opportunity to sell

The 50/50 split

Our standard consignment split is 50/50. You receive 50% of the gross selling price of each item sold, and Clutter to Cash retains 50%.

Our share helps cover sorting, research, photography, advertising, storage, buyer communication, transaction processing, and sales management.

Pricing and selling

We choose the selling method that gives each item the best reasonable opportunity to sell. This may include online marketplaces, eBay, auction houses, consignment partners, or other suitable channels.

We set starting prices using our research and experience. Prices may be reduced over time, and some items may be grouped, auctioned, or liquidated.

Sales records and updates

Rather than creating a complete item-by-item inventory at pickup, we track the items that sell. Your payout includes a sales summary showing the recorded sales and your share.

Items may be processed through different locations and selling platforms, so individual progress updates may not always be available while the consignment is underway.

Unsold items

Items that do not sell after reasonable attempts may be donated, recycled, liquidated, or disposed of.

Unsold items are not automatically returned unless return arrangements were made in writing beforehand. Additional hauling, recycling, or disposal costs may be charged separately or deducted from proceeds.

Timeline and payout

The complete process typically takes 12 weeks, although some consignments finish sooner. Timing depends on buyer demand, seasonality, selling channels, and the types of items.

Specialty items, large consignments, and auction items may take longer. Payouts are issued after completed sales and cleared buyer payments, normally by e-transfer with a sales summary.

Good to know: We always work toward a reasonable return, but we cannot guarantee that every item will sell, the final selling price, or exactly how quickly a sale will happen. Questions are always welcome - simply reply to your booking email and our team will be happy to help.

Thank you for choosing Clutter to Cash!

ESTATES | JUNK REMOVAL | PICK-UP & DELIVERY | GARBAGE | LIQUIDATION